



3751 Burrshire Dr. NW
Canton, Ohio 44709

Privacy Policy

Light after Loss places a high priority on protecting your privacy. This privacy policy was created to demonstrate Light after Loss's firm commitment to the privacy of our members and website users. This policy explains what types of information are collected by Light after Loss, <https://lightafterlossstark.org/>, and how this information is used.

What Personally Identifiable Information is Collected

Light after Loss members and individuals who sign up to receive Light after Loss e-communications and SMS messaging do so voluntarily via the Light after Loss website (contact forms). More specifically, SMS consent is obtained through your website. Consumers provide us with contact information through contact forms (such as name, e-mail address, mailing address, and phone number). We may use this information for specific, limited purposes regarding the support services we provide. You may always "opt out," either now or at any time in the future, if you do not wish to receive communication from us via email or SMS messaging. SMS opt-in or phone numbers for SMS are not being shared. It is also your right to access, update, or delete any information provided to us at any time. We do not share any personal information or phone numbers gathered via our website, email, in-person, or through SMS are not shared with third-party services or in any other way.

IP addresses

Light after Loss uses your IP address to help diagnose problems with our server, to administer <https://lightafterlossstark.org/>, and for statistical metrics used to track website visitor traffic.



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Cookies

<https://lightafterlossstark.org/>, uses “cookie” messages to automatically help provide better services. They remind us who you are and what your preferences are for our website based on what you’ve done and told us before. The “cookie” is placed on your computer and is read when you come back to our website. Cookies let us take you to the information and features you’re particularly interested in. They also let us track your usage of <https://lightafterlossstark.org/>, so we know which parts of our sites are most popular. You can reject cookies or cancel them by instructing your Web browser accordingly.

How Your Information May Be Used

We use your personal information to provide you with personalized service; send e-mail alerts and newsletters, send SMS regarding support groups and gatherings, answer requests for appointments or general information, etc. You may choose to opt out at any time, which will cease all communications with us. We may also use your information to track visitors to our website. This lets us see which of our features are the most popular so we can better serve our users' needs. It also lets us provide aggregate data about our traffic (not identifying you personally, but showing how many visitors used which features, for example) to outside parties. We do not share any information with third parties.

Email Privacy



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Light after Loss does not provide, sell, or rent email addresses to anyone outside the organization.

SMS Privacy

We do not share your phone number or any other personal information with third parties.

External Links

<https://lightafterlossstark.org/> includes links to external websites. These links do not fall under the website URL domain, and Light after Loss is not responsible for the privacy practices or the content of external websites. Your use of any linked website is solely at your own risk.

Modifications

We may amend this privacy policy from time to time; please review it periodically. We maintain the option to modify this privacy at any time by electronic notice posted on our website. Your continued use of our website after the date that such notices are posted will be deemed to be your agreement to the changed terms.